5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory / regulator bodies

2. Organisation wide awareness and undertakings on policies with zero tolerance

3. Mechanisms for submission of online/offline students’ grievances

4. Timely redressal of the grievances through appropriate committees

**HEI responses to DVV**

| **Sl.no** | **DVV query** | **HEI response** |
| --- | --- | --- |
| **1** | HEI is requested to kindly provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms. | 5.1.4\_(a)\_Antiragging\_Upload  5.1.4\_(a)\_Grievances\_Merged |
| **2** | Please provide Circular/web-link/ committee report justifying the objective of the metric |  |
| **3** | Please provide Minutes of the meetings of student grievance committee, as per metric. | ANNUAL\_REPORT\_2018\_19  ANNUAL\_REPORT\_2019\_20  ANNUAL\_REPORT\_2020\_21  ANNUAL\_REPORT\_2021\_22  ANNUAL\_REPORT\_2022\_23  5.1.4\_(a)\_Antiragging\_Upload  5.1.4\_(a)\_Grievances\_Merged |
| **4** | .Please provide statutory regulations /norms of UGC/SRA | 5.1.4\_(b)\_online\_grievance\_submission\_proof  Statutory\_Declaration |
| **5** | 5.kindly note that The mechanism of redressal should be available as document and should be hosted in the HEI‟s Website. The link of the same shall be provided to validate the same. |  |